

Customer Service Report for LSSB

For the period: Tuesday, July 01, 2008 12:00:00 AM to Thursday, July 31, 2008 11:59:59 PM



	CREATED				ASSIGNED/PENDING/ CHECKED OUT			CLOSED			AVG MIN
	DCS	LSSB	Web	Other	DCS	LSSB	Other	DCS	LSSB	Other	To Close
ADB											
Printing	1	0	0	0	0	1	0	0	0	0	0
ASR											
Unix	0	0	0	1	0	0	0	0	1	0	0
Helix Support											
Apps/Other	1	0	0	0	0	1	0	0	0	0	0
OS/390 SOFTWARE											
OTHER SOFTWARE	0	0	0	15	0	11	0	0	4	0	0
Grand Total:	2	0	0	16	0	13	0	0	5	0	0

Total Tickets Closed:	5
Total Tickets Assigned/Pending/Checked Out:	13
Total Tickets Created:	18